AssetWise Inspections Mobile Setup Guide
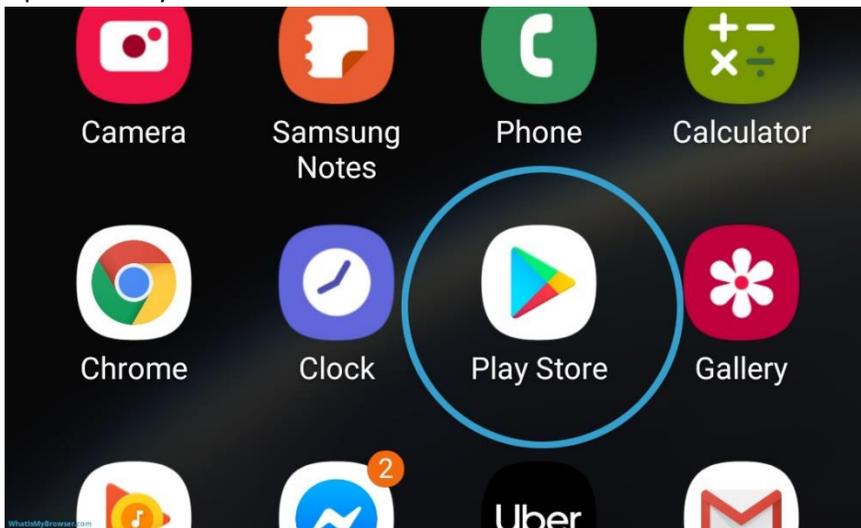
Updated: 8/8/23

Introduction

This guide will explain how to download and set up AssetWise Inspections Mobile for the first time.

Note: This is a general guide for most users. If your organization has specific policies on third party applications or login credentials, setup may differ.
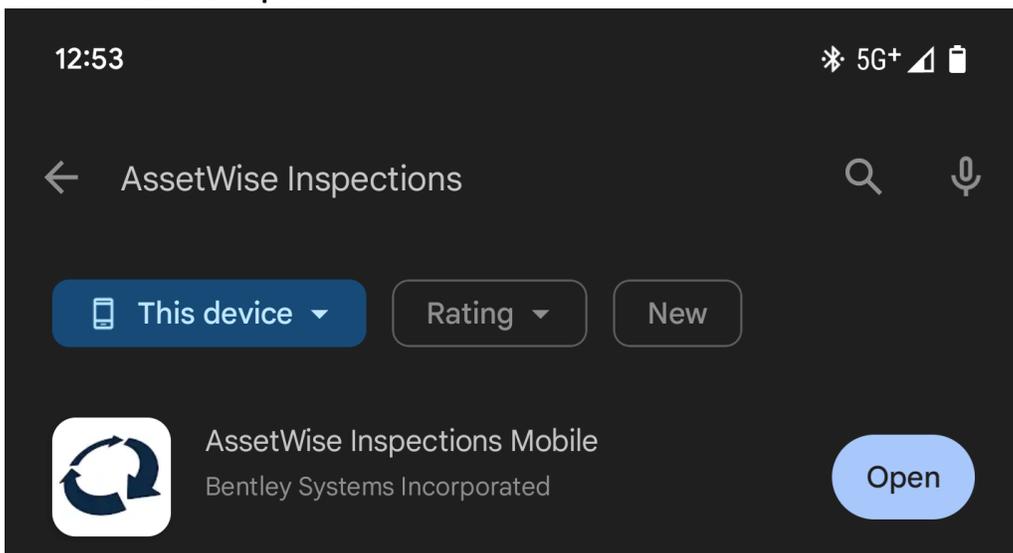
Step 1: Download AWI Mobile from the app store

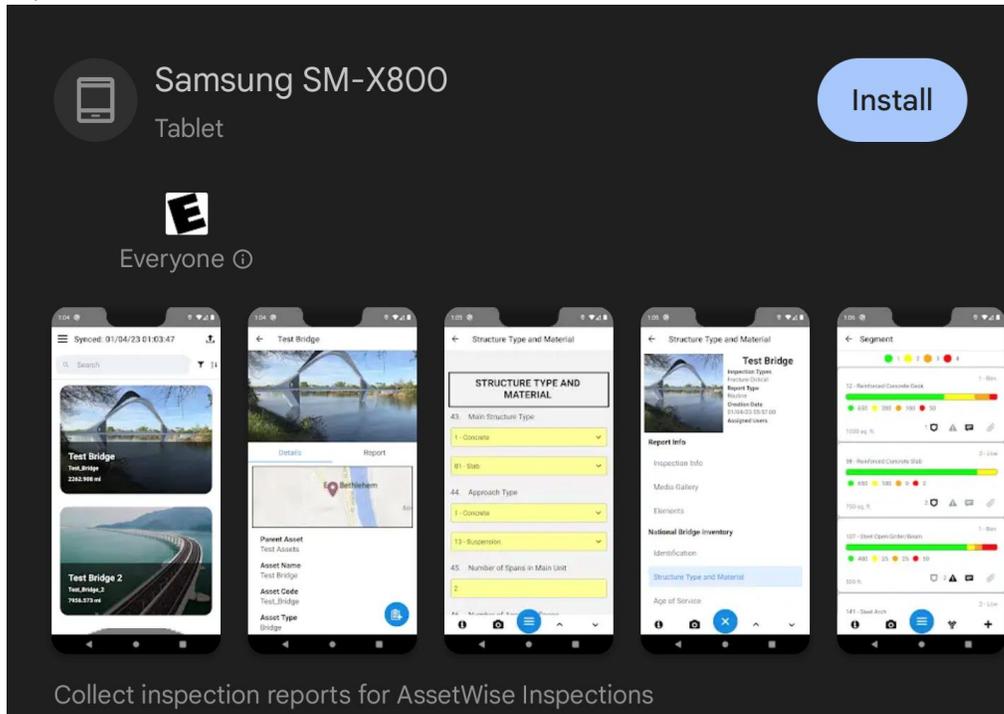### Android
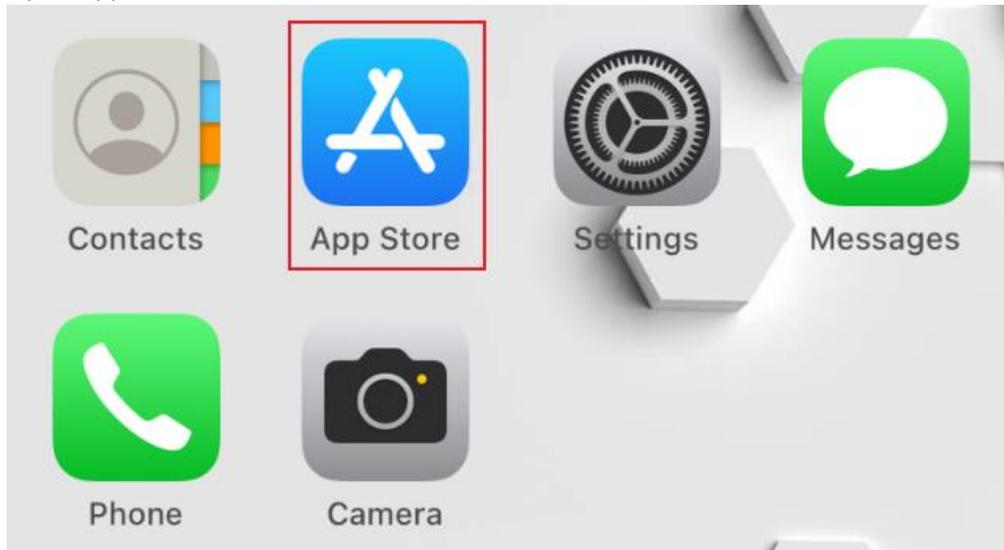
1. Open the Play Store

2. Search: **Assetwise Inspections**

3. Tap **Install**
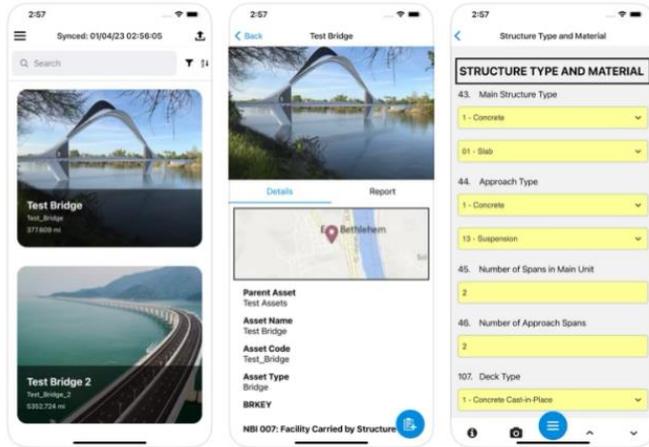

Collect inspection reports for AssetWise Inspections

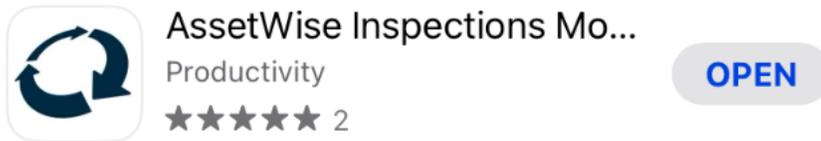4. When the download completes, tap **Open** or find the app on your device

1. Open App Store

2. Search: **Assetwise Inspections**

3. Tap **GET** or the cloud icon
4. Confirm you want to download
5. When the download completes, tap **Open** or find the app on your device

Step 2: Register an IMS account

Notes:

- IMS is a Single Sign On service provided by Bentley
- IMS is the only authentication method supported by the mobile app
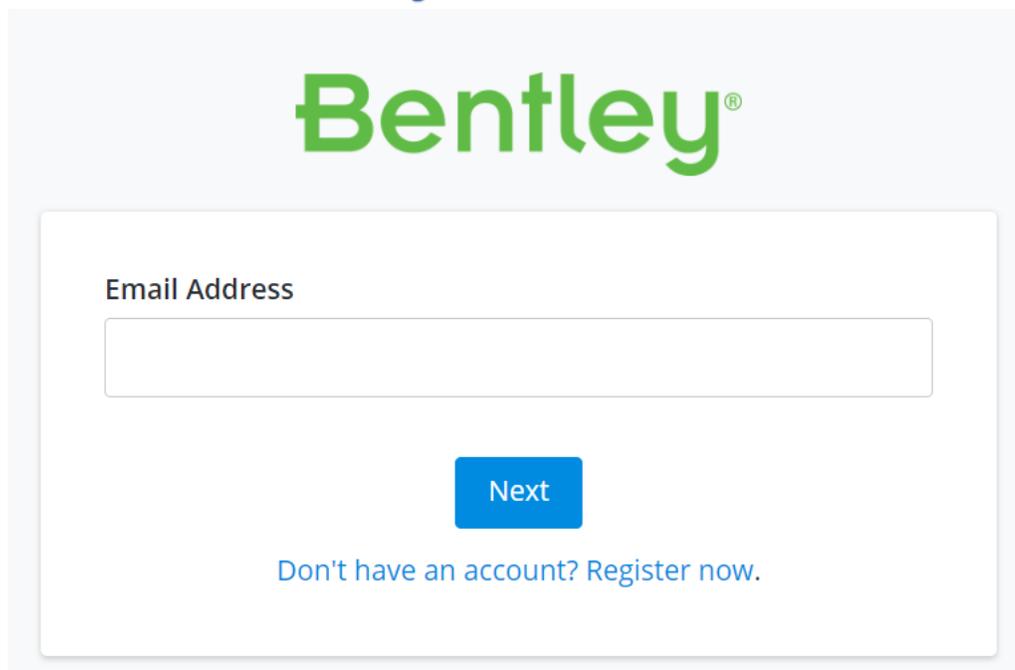- Contact your site administrator to determine if your organization supports IMS login

Requirements

You must have a <u>user account registered in the web product</u> to use mobile (contact your site admin if you aren't sure).

You must **use the same email address** to register an IMS account as your web account.

Register on web

1. Navigate to https://imsoidc.bentley.com/
2. Click Don't have an account? Register now.

3. Fill out the registration form (make sure to use the same email address that is registered on web)
4. Click **Create Account**
5. Check your email and enter the verification code to confirm account registration
6. **This email/password is what you'll use to log in to the mobile app**

Register on mobile

1. Enter the site name of your organization (Ex. **TXDOT**)
2. Tap **Sign In**
3. Tap Don't have an account? Register now.
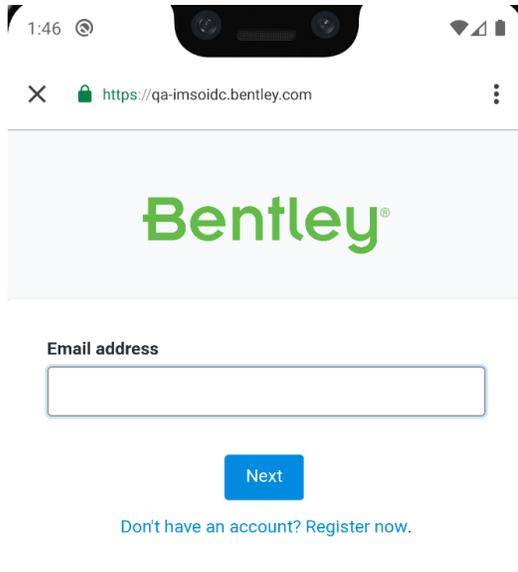
4. Fill out the registration form (make sure to use the same email address that is registered on web)
5. Click **Create Account**
6. Check your email and enter the verification code to confirm account registration
7. **This email/password is what you'll use to log in to the mobile app**