

AssetWise Inspections Mobile Setup Guide

Updated: 8/8/23

Introduction

This guide will explain how to download and set up AssetWise Inspections Mobile for the first time.

Note: This is a general guide for most users. If your organization has specific policies on third party applications or login credentials, setup may differ.

Step 1: Download AWI Mobile from the app store

<u>Android</u>

1. Open the Play Store Camera Samsung Phone Calculator Notes **Play Store** Chrome Clock Gallery Uber 2. Search: Assetwise Inspections 🕸 5G+⊿ 📋 12:53 Ŷ AssetWise Inspections Q \leftarrow 📮 This device 👻 Rating -New AssetWise Inspections Mobile Open

3. Tap Install

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4. When the download completes, tap **Open** or find the app on your device

iOS

1. Open App Store



2. Search: Assetwise Inspections



- 3. Tap **GET** or the cloud icon
- 4. Confirm you want to download
- 5. When the download completes, tap **Open** or find the app on your device



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Productivity $\star \star \star \star \star 2$

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Step 2: Register an IMS account

Notes:

- IMS is a Single Sign On service provided by Bentley
- IMS is the only authentication method supported by the mobile app
- Contact your site administrator to determine if your organization supports IMS login

Requirements

You must have a <u>user account registered in the web product</u> to use mobile (contact your site admin if you aren't sure).

You must **use the same email address** to register an IMS account as your web account.

Register on web

- 1. Navigate to https://imsoidc.bentley.com/
- 2. Click Don't have an account? Register now.

	Bentley	
Email Address		
	Next	
D	on't have an account? Register now.	

- 3. Fill out the registration form (make sure to use the same email address that is registered on web)
- 4. Click Create Account
- 5. Check your email and enter the verification code to confirm account registration
- 6. This email/password is what you'll use to log in to the mobile app

Register on mobile

- 1. Enter the site name of your organization (Ex. **TXDOT**)
- 2. Tap Sign In
- 3. Tap Don't have an account? Register now.

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- 4. Fill out the registration form (make sure to use the same email address that is registered on web)
- 5. Click Create Account
- 6. Check your email and enter the verification code to confirm account registration
- 7. This email/password is what you'll use to log in to the mobile app